

July 2004 Goals Report

July 22, 2004

Public Works

Goal 1: Implement the Public Works Department's Major PTP projects on-time and on-budget

Status:

- The \$5.5 million NW 62 Avenue project in Hialeah began construction on May 3, 2004. The contractor is working on drainage, subgrade, and roadway base preparation.
- Six design contracts have completed negotiations. The 6 contracts will address several site specific projects in the department's 2-year plan.
- The Grand Avenue Project is expected to break ground in August 2004. The project cost is \$3.7 million dollars, and combines funding from PTP, other County funding sources.
- County and the City of Miami are drafting new JPAs to address several other projects in the 2-year plan. NE 2nd Ave from NE 36 Street to NE 43 Street, NE 2nd Ave from NE 43 Street to NE 62 Street and South Miami Avenue from SW 25 Road to SW 15 Road.
- Miami River Crossing Study scope has been redrafted. FDOT and the City of Miami have been involved in this new language. The County is awaiting comment from the City of Miami.
- PWD is in the process of developing a new RFP for the ATMS. An RFI was sent out last month to numerous industry experts to establish an interest level and fine tune the RFP. County experts will soon be visiting various sites Nationwide to determine if there is an ATMS system on the market that can be implemented in Miami-Dade County in a relatively short period of time.

Goal 2: Implement the Public Works Department's Neighborhood PTP projects on-time and on-budget

Status:

- Public Works continues to reach out to each of the County Commissioner's Offices to discuss the Neighborhood Improvement Projects.
- Contracts to address these Improvements (Non-Site Specific) are being moved forward. 4 Contracts (School Flashing Signals, Sidewalks, ADA Sidewalks, Resurfacing) were approved by the BCC and CITT. 6 additional contracts (4 Resurfacing, 1 Striping, 1 ADA sidewalks) are before the BCC and CITT this month for approval of award recommendation. The sidewalk and ADA sidewalk contracts will begin addressing ADA accessibility to Bus stops, starting in July. By September, School flashing signals will start going up at the following schools: Lake Stevens El (D1), Greynolds Park El (D4), Shenandoah El (D5), Kinlock Park El (D6), Gulfstream El (D8). Eleven other schools county wide will be addressed after the initial 5 locations.

Goal 3: Picking the Low-Hanging PTP Fruit

Status:

- A major, visible project is already under construction (NW 62 Ave).
- Another prominent project will begin construction in August (Grand Ave.)
- Two Resurfacing change-order contracts ongoing in Districts 1 & 7.
- Nine Open Construction Contracts will begin work in July and August.
- Street name signs are being replaced at a greater rate today. Crews are working overtime to replace faded signs with the new sign design. 7000 new street name signs have been replaced as of today.
- PWD is also hiring staff and acquiring equipment to accelerate the street name sign effort with PTP funds. 10 Traffic Maintenance Employees have been hired already, and further staff and equipment is being acquired.
- PWD has identified locations for the initiation of the Illuminated Street Name Sign Pilot Program effort. PWD has also identified a contract to purchase the materials needed to implement this program in September 2004.

Goal 4: Begin Work on all PWD PTP Projects

Status:

- Each project in the 2-year plan is underway in some fashion (design, consultant negotiations, construction, contract preparation)
- PWD has negotiated with the Master Consultants for assistance in PTP Projects. This will allow PWD to advertise for design services for these projects faster.

Seaport

Goal #1: Maintaining market share and attracting new business.

Status:

On the cargo side, marketing efforts continue focusing on maintaining existing tonnage levels and continued growth. Towards that end, the Grand Alliance's ECX Asia service has announced that it will add another call to Miami, making the port the first and last U.S. port on this all water Far East trade lane. This will not only allow the participating shipping lines to better manage their equipment inventories by repositioning boxes back to the Far East but will add the citrus cargo which has been shipping via Charleston. The port is actively working with Florida East Coast railroad to attract specific corporate accounts which will add significant volumes to our portfolio. Miami, being the first U.S. port from the key Panama Canal gateway, has, is and will continue to promote its advantage over other eastern seaboard ports by helping reduce costs and time of delivery for both lines and cargo accounts.

On the cruise side, Windjammer Barefoot Cruises has commenced its summer season from Miami with weekly sailings through the end of August 2004. The summer season is expected to be consistent with last year.

Norwegian Cruise Line announced it will add a new vessel to Miami in summer 2005. The *Norwegian Jewel*, which is currently under construction, will offer seven-day

Eastern and Exotic Western Caribbean itineraries. Additionally, NCL will add the *Norwegian Spirit*, a newly refitted vessel, to Miami in October 2004.

Continuing on the success of the *Norwegian Dawn*'s port-of-call program, the seaport is working closely with the Greater Miami Convention & Visitors Bureau to continue its advertising campaign with the goal of promoting the "Homeport-of-Call" concept to potentially new customers. Marketing efforts continue as we are in discussions with some new lines including a one-day cruise operation.

Goal #2: Advancing the Infrastructure Program.

Status:

P&O Ports Florida, Inc. was contracted by Miami-Dade County under a development agreement to construct 33 projects as part of the Port's redevelopment program. By mutual agreement, Miami-Dade County and P&O Ports Florida, Inc have executed a termination and assignment agreement. The Port has taken the assignment and is currently working directly with the architects/engineers and construction managers in the fulfillment of the remaining portion of the work.

This Fast Track Development Program for 33 projects has completed 100% of all design requirements and executed 31 project GMPs (Guaranteed Maximum Price) totaling \$101 million of which 13 projects have been completed. Overall completion of this program is scheduled for February 2005.

The Seaport Expedite Program for two (2) new cruise terminals (\$60 million) and multiple infrastructure projects (\$40 million), including crane electrification, marine mooring improvements, container yard development and INS lease improvements to cruise terminal 7 have entered the GMP phase with each of the Construction Managers. The cruise terminals are scheduled for completion within 14 months and the balance of the projects is programmed for completion within an 18-month period. Test pile work has been completed for the cruise terminals and production pile installation is completed at Terminal D.

The Department has been successful in working with state and federal agencies to secure grant funds for security infrastructure projects. These projects are being integrated into the capital development program.

Goal #3: Agreeing on a feasible plan to improve traffic flow on and off Port.

Status:

On-Port: Within the Infrastructure Program, construction of a new road will ultimately separate cargo trucking from cruise traffic on the Port. In addition to being a new security measure, this separation of vehicles is designed to enhance traffic safety and ease traffic flow within the Port. Road construction is advancing at a fast pace with about 68% of the project work completed to date.

Off-Port: The primary route to and from the Port is from I-395 entering/exiting from N.E. 1st and 2nd Avenues. The first step the Port has undertaken in improving off-Port access is to perform road improvements on N.E. 1st and 2nd Avenues from I-395 to 5th and 6th

Streets. These improvements include resurfacing, drainage, and right-of-way acquisition (completed) for wider turning lanes for truck traffic, in which the required permits have been obtained. The Public Works Department, on the Port's behalf, has commenced construction of these improvements.

The second step the Port has undertaken is to improve off-Port access to seek an alternate route to the interstate system. The Port will be responsible for road improvements along 5th and 6th Streets similar in nature to those being performed on N.E. 1st and 2nd Avenues. However, at this time this project has been put on hold per FDOT.

Also, the Department continues to work with the appropriate state and federal agencies to move forward with the Port Tunnel project. The FDOT has commenced borings within the proposed tunnel location as part of its re-evaluation study which is to be completed this summer.

Goal #4: Beginning the development process for Maritime Center (i.e. office space, hotel, restaurants, etc.)

Status:

At this time, the Seaport Department has developed a maritime center mixed-use concept with preliminary site layouts as a working tool for further marketing and feasibility analyses.

Consumer Services

Goal #1: Complete implementation of the Limousine Ordinance

Status:

- This goal is substantially completed. Staff is currently working on the establishment of an industry advisory committee and amendments to established minimum limousine rates that, by ordinance, are required to be 3.3 times higher than the rate for taxicab meter wait time.

Goal #2: Further the transition to owner-operator Taxi Cab System

Status:

- CSD continues to receive and process applications for transfers of taxicab licenses to owner-operators. 192 taxi licenses have been transferred to owner-operators since adoption of the Taxi Ordinance in 1998.
- CSD conducted a series of workshops for potential lottery. The workshops were held June 9th (140 West Flagler Street), June 16th (Miami Beach City Hall), June 24th (South Dade Government Center), June 29th (Airport area hotel) and June 30th (Joseph Caleb Center). The purpose of the workshops was to ensure full understanding of the process, requirements, the new South Miami-Dade Service Area, and the existing underserved service area.

- There are 447 of 1,966 taxi licenses (23%) held by owner-operators. In 1998, approximately 114 of 1,824 taxi licenses (6%) were held by owner-operators.
- In June, 55 new taxicab chauffeurs completed the Taxicab Chauffeur Apprentice Program training, a prerequisite for obtaining a chauffeur registration for the first time. 1,897 taxi chauffeurs have completed the program since its inception.
- On June 17, 2004, the County Manager approved a temporary taxicab fuel surcharge as provided for in Chapter 31-87 (c) (6) of the Code that allows a surcharge when a fuel surcharge formula results in a change of at least 30 cents per trip. The surcharge will be in effect until November 1, 2004. A sharp and prolonged increase in the price of gasoline creates a severe hardship on taxicab chauffeurs.
- Pursuant to a Board directive at the May 11, 2004, Commission meeting, CSD has commenced a review into the availability of night service in the underserved area.

Goal #3: Continue to improve consumer protection services

Status:

- Continued to monitor Comcast Communication's cable system upgrade. The upgrade of an area extending from Aventura to Miami Shores is next in line for completion with a deadline of July 31st.
- CSD has been developing a speaker's bureau to enhance our consumer education and outreach efforts. Speakers are now available to make consumer awareness presentations to neighborhood, civic and business organizations regarding motor vehicle repair, cable television and identity theft.

Goal #4: Institute a streamlined process to license passenger motor carriers, non-emergency vehicles and private school buses

Status:

- CSD has been embarking on an industry-by-industry review of regulations and reform measures. CSD is presently drafting revisions to Passenger Motor Carrier (PMC) code sections. This section of the Code regulates services such as tour vans, contract carriers, and jitneys. CSD is finalizing a new draft based on comments previously received from industry members. The draft bifurcates route service providers (jitneys, fixed route, circulator) and other PMC's into separate sections of the Code.

Other Activities:

- Reinstated the CSD departmental newsletter which recognizes employee excellence within the department and provides information to employees about CSD and County events.
- Miami-Dade Consumer Advocate Leonard Elias was awarded the 2004 Consumer Advocate Award by the National Association of Consumer Agency Administrators (NACAA). The NACAA award honors those who "best enhance and promote consumer interests and fairness in the marketplace".

Cooperative Extension education activities included:

- Participated in a Channel 10 story about over-pruning trees and preparing trees for hurricanes. A fact sheet on the dangers of hat racking trees, "Help Stop Tree Abuse", was prepared for DERM.
- Coordinated a school wide Science Fair at J.R.E. Lee Opportunity School assisting 280 youth in acquiring information in Marine Science in order to fulfill the objectives stated in the School Performance Excellence Plan.
- Worked with staff from Team Metro to review compliance issues related to agriculture, and helped them to devise a plan to prepare a short fact sheet to help the agricultural community understand the issues.
- Attended the Local Mitigation Strategy group meeting at Emergency Management to review funding, program opportunities for projects to mitigate losses to the community, in particular the agriculture industry and street tree damage to infrastructure.
- Continued working with Foundation for Democracy in Africa on the AfriCANDO conference in September in Coconut Grove. Identified and confirmed speakers related to agriculture that will moderate conference panels and conduct agriculture tour of South Miami-Dade agriculture area.

Miami- Dade Transit (MDT)

Goal #1: Implement goals of Peoples' Transportation Plan (PTP)

Status

- **Transit Corridor Update:**
 - **East-West Planning Consultant Selected**
Initial negotiation meeting with selected consultant held on June 24th, 2004. Negotiations scheduled to be concluded by early-August 2004. Notice-To-Proceed (NTP) to the consultant is currently scheduled to be issued in mid-September 2004.
 - **North Corridor**
Request for Proposals (RFP) for the North Corridor Preliminary Engineering (PE) consultant was advertised on July 2, 2004. Proposals from prospective consultants are due on July 30, 2004. NTP to consultant is currently projected for mid-March 2005.
 - **MIC-Earlington Heights**
Request-to-Advertise package for the MIC-Earlington Heights Preliminary Engineering consultant has been finalized. The Request-For-Proposals (RFP) is scheduled to be advertised in late-July 2004. Proposals from

prospective consultants expected in late-August 2004. NTP to consultant is currently projected for late-April 2005.

- **Program Management Consultant (PMC)**

Proposals received on June 4th, 2004. First Tier Meeting of the consultant selection process scheduled for late-July 2004. Public hearings tentatively scheduled for late-August 2004. NTP to the consultant currently projected for mid-March 2005.

- **Marketing Workshop**

On July 1st, Miami-Dade Transit (MDT) held the first of what will be many Marketing Workshops at the Miami-Dade Public Library (downtown). The Marketing and Advertising Consultants presented marketing concepts that will be used to promote People's Transportation Plan (PTP) projects. The public and members of the Citizens' Transportation Advisory Committee (CTAC) and Citizens' Independent Transportation Trust (CITT) were invited to participate. Several CTAC members were present and provided input.

Goal #2: Recreate Department's image through futuristic designs and facilities integrated into the system

Status:

- **Metrorail Rehabilitation Update**

- Select highlights of the rehabilitation of Metrorail
 - Of the 136 Metrorail cars to be rehabilitated, fifty-six (56) of them will be reconfigured with a new, sleek, aerodynamic, minimum 35°, sloped front-end design for an innovative/futuristic appearance and the interior of the vehicles will be reconfigured to present a modern, brighter, more aesthetically pleasing appearance.
 - A new air conditioning system that is significantly more reliable and of greater capacity to provide cooler vehicle interiors.
 - Advanced, efficient, reliable air conditioned propulsion equipment.
 - New interior liners, panels, and access doors, designed in conjunction with passenger seating, to provide an enhanced and futuristic passenger compartment appearance.
 - New, more comfortable, aesthetic and vandal resistant seating.
 - Greatly improved automatic voice announcements and visual message systems that are Americans With Disabilities Act compliant.
 - New, more advanced brake systems for smoother, quieter operation.
 - State of the art microprocessor based diagnostics for improved reliability and maintainability.
 - Door sealing that eliminates water intrusion, especially during heavy rain.

- **Metromover Replacement Update**

The original 12 Metromover vehicles, purchased in 1984 from Westinghouse Electric Corporation (now Bombardier Transportation), have reached their 20 years of useful life and are due for replacement. As a result of a thorough evaluation of the 12 original Metromover system vehicles, the estimated cost to overhaul each car is approximately \$1.5 million or a total of \$18.7 million dollars. The estimated cost to purchase 12 new vehicles is approximately \$20.7 million dollars or \$1.725 million per vehicle. Twelve (12) new vehicles could be delivered in 22 months compared to 52 months for twelve (12) overhauled vehicles. Furthermore, a rehabilitation of mover vehicles would only extend their useful life for 10 years, whereas new vehicles would offer a useful life of 20 years. Bombardier is the only manufacturer of mover vehicles compatible with the existing Metromover system.

An agenda item will be forthcoming for the sole-source negotiated contract purchase of 12 mover cars to replace the original 12 Phase 1 mover vehicles that have reached their 20-year useful life.

Goal #3: Improve the system's reliability

Status

- **Wireless Solution**

This project will create a wireless infrastructure for Miami-Dade Transit (MDT). A wireless computer infrastructure will allow the use of wireless devices throughout all MDT sites. Benefits include mobility within MDT garages to manage fleets and operators more efficiently, mobility for supervisors to improve incident tracking, mobile access to the Transit Operational System (TOS) and Computer Aided Dispatch/Automatic Vehicle Locator (CAD/AVL), and the Enterprise Asset Management System (EAMS). The wireless upgrade will also allow inventory control and bar coding capabilities via handheld devices. The design and installation of the wireless equipment for the North East Garage has been completed. This technology will be expanded to all of MDT's operational facilities in the near future.

Goal #4: Improve the courtesy and customer service provided

Status

- **Strict New Discipline Policies improve Safety and Customer Service**

On June 23, 2004, all Bus Operators received Bulletin No. S-1356 which reiterated Miami-Dade Transit's firm policy related to use of the cell phone while operating a bus, among other safety and customer service policies. Primarily, the Bulletin raised the level of discipline that will be applied to Operators found in violation.

- **The upgraded Disciplinary Action states:**

Bus Operators with no prior disciplinary record will receive a minimum of a 10-day suspension for substantiated violations of these rules. Bus

Operators with disciplinary histories, such as written reprimands, or suspensions will receive a more severe suspension or a recommendation for dismissal.

- **Consumer Information Network (CIN)**

Currently, MDT responds to 1,200 to 1,700 trip plan requests via e-mail monthly. The Regional Trip Planning project will provide a new software system for Miami-Dade, Broward, and Palm Beach counties as well as the South Florida Regional Transportation Authority (SFRTA) and South Florida Commuter Services. It will integrate the Consumer Information Network with 511 telephone information system. This system will replace the existing Customer Information Services Trip Planning application and Complaints Module currently in use. By December 29, 2004, CIN will be operational. The system will provide the following enhancements.

- New automated trip planning program for Transit Information Agents that will improve agent productivity by eliminating dependence on the manual system
- MDT will have access to information to provide point-to-point travel across three (3) counties, using various transit agencies.
- Project includes new system for complaint processing that allows agents to more easily identify reports logged by specific customers. It also allows unlimited input when entering customer concerns and also increases reporting options that will assist in better.
- 24-hour access to route and schedule information via the telephone.
- 24-hour access to route and schedule information via the telephone.
- Automated point-to-point trip planning across three (3) counties via the web (2005).